

STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)	£1975.00
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£1050
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care	£140
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at our chapel of rest in your chosen branch in Amlwch or Llangefni; the funeral director's premises.	£125
Providing a suitable coffin – this will be made from oak veneer (further choices available)	£420
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer)	£20
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£220
UNATTENDED FUNERAL	
This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.	
Burial (funeral director's charges only)	£1190.00
Cremation (funeral director's charges plus the cremation fee)²	£1878.00
FEES YOU MUST PAY	
For an Attended or Unattended burial funeral, the burial fee . ¹	£250 - £750
In this local area, the typical cost of the burial fee for local residents is: For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	£120 - £550
For an Attended cremation funeral, the cremation fee . ²	£952.65 – £1085.40
In this local area, the typical cost of a cremation for local residents is:	£952.65
Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.	
ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES	
This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:	
Additional mileage (price per mile)	£1
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£140
Collection and delivery of ashes	No Charge
Embalming	Prices on request
Funeral officiant (e.g. celebrant, minister of religion etc.)	£108 - £200
Services supplied outside of normal office hours	Prices on request

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

Coffins

Plain foil grain coffin (no lid beading)	£299
Pentre pressed panel teak sealer (No lid beading) fully lined with frill, pillow etc.	£404
Prescot pressed panel teak sealer with raised lid and superior shroud, frill and pillow	£488
Forrester Pine coffin with solid oak beads and handles	£509
Claughton solid oak light oak natural colour, raised lid with over side frill, shroud and pillow	£1522
Willow coffins or caskets from	£519
Somerset Willow coffin	£845

Officiating Minister

Church of Wales	£86
Humanist	£100
Organist (not allowed during COVID-19)	£50

Fees

Use of Church / Chapel (*COVID-19 restrictions may apply)	£120
Removal of Pacemaker	£82
Funeral PA systems	£165
Streaming a service from various locations (signal dependent on mobile networks coverage)	£90

Cemetery fees

Church of Wales cemetery	£482
Other cemetery fees - vary in price	On request

Caskets / Urns / Scatter Tubes

Plain Oak	£40.68
Decorative Oak	£45.25
Scattering Tubes (Large)	£18
Scattering Tubes (Medium)	£10
Scattering Tubes (Small)	£5

Vehicles and Driver

Use of hearse (local funeral)	£185
Use of hearse (out of Gwynedd)	£210
Use of limousine and driver (local funeral)	£185
Use of limousine and driver (out of Gwynedd)	£225
Horse-drawn hearse	£720
Additional Bearers supplied by company (cost per bearer)	£40

Order of Service / Memory Card

50 cards	£85
100 cards	£110
150 cards	£135
200 cards	£160
350 cards	£275

Obituary Notices and Acknowledgment	At cost
Floral Arrangements – to be arranged and paid for by family	

Gravedigger costs

Re open grave	£250
New grave for 1	£300
New grave for 2	£400
New grave - Concrete set for 1	£195
New grave - Concrete set for 2	£390

Bangor Crematorium Price list 2021/22

A & B are mandatory fees	Residents of Gwynedd	Non-Residents
A Over 18 years old. Time: 09, 10, 11, 12, 13:30, 14:30	£678.00	£893.25
B Medical referee	£44.00	£59.40
Saturday Morning	£795.00	£1073.25
If no other cremations on a Saturday the crematorium will charge Hire of Chapel fees on top of the Saturday fee		
15:30	£720.00	£972.00
Cremation Certificate for burial of Ashes	£40.00	£54.00
Use of organ	£25.00	£33.75
Hire of chapel Weekday	£63.00	£82.35
Hire of chapel Saturday am	£229.00	£309.15
Storage of ashes for up to one month	£33.50	£45.22
Scatter of ashes from other crematoriums	£38.00	£51.30
Appointment to scatter	£36.00	£48.60
Direct		£400.00
The following fees will be added by the Crematorium if over runs occur:		
am/pm by 15 min	£30.00	£40.50
am/pm over 15 min	£59.00	£79.65
am/pm into next slot	£120.00	£162.00



Obitus Services (2021/22)

	Price (£)
Webcast Service (only available during the service itself - up to 100 viewers)	Included within cremation fee.
Live service for 28 days & downloadable (access to a recording of the webcast to watch again for a further 28 days)	45.00
Keepsake copy (DVD / Blu-Ray / USB)	50.00
Additional copies	25.00
Slideshow (up to 25 photos with simple fade transitions, played on a loop or at a time of your choosing.)	40.00
Pro Tribute — (up to 25 pictures set to music, professionally edited into a video-style, and shown at a time of your choosing)	70.00
Keepsake copy (DVD / Blu-Ray / USB)	25.00
Additional copies	25.00
Additional 25 photos (for each extra 25 photos on a 'slideshow' or 'pro-tribute')	25.00
Downloadable copy of Visual Tribute (a copy of the visual tribute available to download from the Obitus website)	10.00



TERMS OF BUSINESS for Roberts and Owen (2021-22)

We are a member of the S.A.I.F and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you at all times.

1 Estimate and Expenses

The estimate overleaf sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges. We may not know the amount of third-party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account. If you amend your instructions we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

2 Payment Arrangements

The funeral account is due for payment within thirty days of our account, unless otherwise agreed by us in writing or a successful application has been made with Funeral Safe, Finance Provider. If you fail to pay us in full on the due date we may charge you interest: - at a rate of 4% above our bank's Base Rate from time to time in force; - calculated (on a daily basis) from the date of our account until payment; - compounded on the first day of each month; and - before and after any Judgment (unless a Court orders otherwise). We may recover (under Clause 3) the cost of taking legal action to make you pay.

3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms. This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you, which is subsequently not honoured, or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover from you the fees we incur. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

4 Data Protection

Words shown in *italics* are defined in the Data Protection Act 1998 ("the Act"). We respect the confidential nature of the information given to us and, where you provide us with personal data ("data"), we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services. In order to provide our services we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. Under the Act you have the right to know what data we hold on you and you can, by applying to us in writing and paying a fee, receive copies of that data.

5 Cooling-Off Period

The Cancellation of Consumer Contracts made in the Consumer's Home or Place of Work etc. Regulations 2008 may give you the right to terminate this agreement in the cooling-off period of seven days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form, which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6 Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions. If we or you terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.



7 Standards of Service

The S.A.I.F Directors' of Practice requires that we provide a high quality service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with our designated senior person. If that does not resolve the problem to your satisfaction the S.A.I.F through the Funeral Arbitration Scheme (FAS) provides a low cost dispute resolution service, as an alternative to legal action. You can contact the FAS at 618 Warwick Road, Solihull, West Midlands B91 1AA. The FAS, and how it can be accessed, is explained in the leaflet entitled "Your Right to Put It Right" made available to you and on display on our premises. The FAS provides independent conciliation and arbitration through IDRS Ltd, a wholly owned subsidiary of the Chartered Institute of Arbitrators. All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavor to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfill our obligations to you on the date or time specified. Where this is the case we will attempt to contact you in advance, using the details overleaf, and advise you of alternative arrangements.

8 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business. Your instructions will not create any right enforceable (by virtue of the Contracts Rights of Third Parties Act 1999) by any person not identified as our client. If any of these terms are unenforceable as drafted:- it will not affect the enforceability of any other of these Terms; and – if it would be enforceable if amended, it will be treated as so amended. Nothing in these Terms restricts or limits our liability for death or personal injury. This agreement is subject to English Law. If you decide to commence legal action, you may do so, in any appropriate UK Court.